Quality Assessment of Diabetes in a Nurse-Managed Health Center
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Problem: Diabetes is one of America’s leading causes of death and comorbidities. The mission of the Nurse Managed Health Center (NMHC) is to deliver high quality care to individuals regardless of their income or insurance status. The NMHC needs an effective way to measure quality of care delivered and a framework to guide care delivery in the future.

Evidence: Performance measures are increasingly becoming an effective tool in measuring quality of care delivered.

Strategy: A retrospective chart review to characterize the diabetic population at the center and then examine the performance measures for the population and compare that to nationally recognized performance measures.

Practice Change: The study will identify the quality of care delivered to diabetics at the NMHC and use this to change delivery in a manner that will improve quality.

Evaluation: A randomized sample of 200 adult, diabetic clients will be characterized and compared to nationally recognized performance measures.

Results: The study is ongoing; it will be completed in time for presentation at the 2010 Summer Institute.

Recommendations: The study is ongoing; it will be completed in time for presentation at the 2010 Summer Institute.

Lessons Learned: The study is ongoing; it will be completed in time for presentation at the 2010 Summer Institute.

Bibliography:


